# ALEXANDER WRIGHT

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#### PROFESSIONAL SUMMARY

Highly organized and fastidious web developer with the ability to successfully manage multiple projects simultaneously. Adept at collaborating with cross-functional teams to deliver high-quality, user friendly websites. Proficient in HTML, CSS, JavaScript, and responsive design. Passionate about staying up-to-date with emerging web technologies and leveraging them to create visually stunning, intuitive digital experiences.

## **EDUCATION**

The Ohio State University - College of Engineering Columbus, OH  $\, \bullet \,$  10/2022

Certificate in Coding, Full-Stack Flex Bootcamp

## **EXPERIENCE**

PrimeFlight Aviation Services - Associate 02/2022 - 05/2022

- · Operated de-icing equipment such as truck-mounted cranes and sprayers
- Maintained clean and safe work area and reported discrepancies to management
- · Maintained accurate documentation of performed work and completed tasks

#### GameStop - Assistant Manager 07/2021 - 12/2021

- Supervised day-to-day operations to meet performance, quality and service expectations
- Offered hands-on assistance to customers, assessing needs, and maintaining current knowledge of consumer preferences
- Opened and closed location and monitored shift changes to uphold successful operations strategies and maximize business success
- Created employee schedules to align coverage with forecasted demands
- Established team priorities, maintained schedules and monitored performance
- Achieved or exceeded company-defined sales quotas

#### Amazon Hub - Assistant Manager 08/2018 - 05/2020

- Managed customer relations through communication and helpful interactions
- Monitored customer service metrics and performance indicators to identify areas of opportunity
- · Trained and supervised employees on store policies and procedures
- · Completed daily logs for management review
- Increased customer service success rates by quickly resolving issues
- Trained and mentored junior staff on customer service strategies and techniques

- SKILLS
- CCS3
- HTML 5
- React
- JavaScript
- Bootstrap
- Node.JS
- JQuery
- MySQL
- MongoDB
- Express
- Handlebars
- Code Debugging
- Application Development
- Technical Writing
- Design and Development
- Project Management
- | PROFILES
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