

# William Pinson

## Contact

(513) 760-9777  
pinsonwd@mail.uc.edu

## Work Experience

### Cincinnati Public Library

December 2023 - Present | Cincinnati, OH  
Part-time Customer Service Representative

Provided excellent high-volume customer service and performed advisory and reference work in person and over the phone. Aided customers with internet and technology use, job searches, and resume composition. Participated in self-directed training and assisted with branch responsibilities.

### Born Tutors, LLC

June 2024 - Present | Cincinnati, OH  
ACT Tutor

Tutored high school juniors and seniors in preparation for the ACT test. Met one-on-one with students, Taught ACT content, Corresponded with parents.

### Cincinnati Public Library

April 2021 - August 2023 | Cincinnati, OH  
Part-time Shelver

Shelved hundreds of books per shift, Stewarded branch collection, Provided proactive, excellent customer service and reference work, Successfully handled the workload of two shelvers.

## Education

### University of Cincinnati

Class of 2028 | Cincinnati, OH  
College of Education, Criminal Justice, and Human Services | School of Information Technology  
Bachelor of Science in Information Technology  
GPA 3.93

### University of Cincinnati

August 2022 - April 2023 | Cincinnati, OH  
Ohio College Credit Plus Dual Credit Program  
GPA 4.0

### Cedarville University

August 2021 - December 2022 | Cedarville, OH  
Ohio College Credit Plus Dual Credit Program  
GPA 4.0

### Ohio High School Diploma

Class of 2023 | Cincinnati, OH  
Homeschooled grades 7-12  
GPA 4.3

## Skills

Java Programming  
HTML/CSS Programming  
Adobe Photoshop, Illustrator, InDesign  
Fusion 360  
Microsoft Office Suite  
Woodworking  
Soldering  
Photography  
CPR/First Aid/AED Certified