Bryson Boamah

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EDUCATION

University of Cincinnati Cincinnati, Ohio

Major: Cybersecurity

Expected Graduation May 2029

- Minor (N/A)
- GPA: 3.0, Dean's List Recipient (N/A)

ACADEMIC PROJECTS

Project, Technology Foundations

Sept. 2024

- Academic learning of Computer Networking, Programming, Web Development, and Communication /development/refinement of skills and academic learning
- By November of 2024, A fully developed website will be made that communicates to users' technological safety and how to protect info

WORK EXPERIENCE

Online Grocery Pickup Oct. 2023 – Aug. 2024

Walmart Columbus, OH

- Improved customer satisfaction by efficiently picking up items and preparing online grocery orders to soon deliver to the customer, whether it's pickup in person or delivery through a Walmart Driver to the customer's location
- Helped customers locate products and checked store system for merchandise at other store locations
- Met time Frame preparation requirements along with other Walmart associates to deliver online orders efficiently
 among the time frame customers ordered, benefitting the Walmart Online Grocery Pickup Department for high
 numbers reported
- Provided any assistance for other employees revolving around questions about Online Grocery Pickup, answering phone calls through customers needing assistance about orders for any questions, etc.

Cashier Jan. 2022 – Mar. 2023

McDonalds Columbus, OH

- Took customers orders through POS System and provide customer assistance related to the restaurant and any other services
- 2nd Highest Order Take time amongst other McDonald's restaurants within the area
- Communicated well with customers and employees to fulfill and provide a welcoming environment to the restaurant, worked together to bag food and distribute it inside the restaurant to customers and at the window where cars came to pick up food in drive through to avoid high wait time

VOLUNTEER EXPERIENCE

Sept. 2024

Men's Health Wellness Walk

Cincinnati, OH

- Volunteered for the AA Male Wellness Agency. Provided walk/run participants with water along designated route stations to stay hydrated along the path.
- Provided participants with the location to see healthcare tents to get screened to provide a numerical result of why it's important to watch your health and ways to stay active.

Aug. 2023 - May. 2024

Nationwide Children's Hospital

Columbus, OH

- Volunteered for the Sibling Clubhouse at Nationwide Children's Hospital. Provided kids with entertaining experiences with activities and games until their guardian picked them up after they got the care they needed at the Hospital
- Made sure to provide a clean space where kids hands were sanitized before they played with toys that were wiped down at the beginning and end of each volunteer shift